



Minutes of the Eastern Shore of Virginia 9-1-1
July Commission Meeting
Thursday, July 30th, 2026 @ 1730 hours
Accomack County EOC – Melfa

COMMISSIONERS PRESENT: Bill McCready, *Chairman, Atlantic Volunteer Fire Company*

AJ Ferebee, *Vice-Chairman, Captain, Northampton County Sheriff's Office*

Ben Byrd, *Wachapreague Volunteer Fire Company*

Donald Hart, *Accomack County Board of Supervisors*

Greg DeYoung, *Northampton County Department of EMS*

Matt Spuck, *Northampton County Administrator*

Mike Mason, *Accomack County Administrator*

Kenny Reese, *Sergeant, Accomack County Sheriff's Office*

Adam Zieger, *Eastville Volunteer Fire Company*

OTHERS PRESENT: Scott Chandler, *ESVA 9-1-1 Consultant*

Jeff Flourney, *ESVA 9-1-1 Director*

Krista Kilmon, *ESVA 9-1-1 Deputy Director*

Katie Brewster, *ESVA 9-1-1 Supervisor/ Recording Secretary*

COMMISSIONERS ABSENT: Jeff Renas, *Area 31 1st Sergeant, Virginia State Police*

Ernest Smith, *Northampton County Board of Supervisors*

Jeff Parks, *Accomack County Board of Supervisors*

REMOTE PARTICIPATION: None

OTHERS ABSENT: None

CALL TO ORDER: Chairman Bill McCready called the meeting to order at 17:30.

INVOCATION: Chairman Bill McCready delivered the opening invocation.

PLEDGE OF ALLEGIANCE: Chairman Bill McCready led the reciting of the Pledge of Allegiance.

PUBLIC HEARING: Chairman Bill McCready opened up the Public Hearing for One-Time Additional Compensation for the ESVA 9-1-1 Director. There were no public attendance or comments. Chairman Bill McCready closed the Public Hearing.

PUBLIC PARTICIPATION: There was no public participation at this meeting.



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MINUTES:

A motion to accept the minutes from the June 2026 Commission Meeting was made by Commissioner Donald Hart with a second from Commissioner Ben Byrd. There were no oppositions and the motion was carried.

CONSENT AGENDA:

There was no consent agenda items at this meeting.

BUDGET REPORT:

FY26- Director Flournoy reported that there were no major concerns or anomalies to the expenditures. The spreadsheet did show that we were over in the Capital expenditures, but a large amount will be returned from a VDEM Grant. For the revenue for FY26, we've spent 99% of the Operations budget and 81% of the Other budget, totaling 96%. All twelve months of the Wireless Surcharge has been received and came in about \$21,000 over. For the Communications Tax, all twelve months have been received from Accomack, eleven months have been received from Northampton and both came in lower than anticipated. Eleven months have been received from Chincoteague and all local funds have come in. FY27- Expenditures and revenue spreadsheets were included with all adopted line items. One month of the wireless surcharge has been received and Accomack has provided their first quarter contributions. Nothing has come in for the Wireless Surcharge yet. ESVARRS- The new spreadsheet that was adopted last month to track expenditures was reviewed.

A motion to approve the budget report was made by Commissioner Donald Hart with a second from Vice-Chairman AJ Ferebee. There were no oppositions and the motion was carried.

DIRECTOR'S REPORT:

Operations: Meetings- Director Flournoy attended the Northampton Board of Supervisors meeting on 7/14 and the Accomack Board of Supervisors meeting on 7/15 to provide an update on the ESVARRS project. On 7/23, Director Flournoy listened to the VDEM/State 9-1-1 Services Board meeting for awareness and on 7/27, he attended a radio operations training class at Station 1. Staff- Currently, eleven of the eleven 9-1-1 FT CO positions are filled and we have three PT CO's. One PT CO has recently returned from a medical leave of absence related to her ongoing cancer treatment and a FT CO will likely be out on an extended medical leave of absence in the future due to her ongoing cancer treatment. Funding- Both counties approved the additional funding for the salary increase in FY27 (from 2% to 3.5%), and it's understood to be effective in early August 2026. Work continues with Northampton County Finance on items related to this. Facility- ACPW continues work on numerous facility items. They recently installed a replacement unit for one of the mini-split A/C units in the 9-1-1 Center's equipment room due to a failure. Summer- Planning efforts continued for Pony Penning; three ESVA 9-1-1 staff operated at the VSP Command Bus for this event. Training- There has been recent activity related to improving/revising the dispatch material taught at the HRCJTA, including a focus on additional instructors. This may lead to a longer class for dispatch personnel to attend and different/additional material taught. GIS- Northampton County GIS/Planning efforts occurred in early July 2026, overall related to making needed agency/station notifications of the effort.



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Deputy Director Report: Director Flournoy then turned the meeting over to Deputy Director Kilmon to provide her report. BU Center- Northampton County IT has relocated the installed lines for our phones in the dispatch room at NCSO. Line testing is expected to begin next week and once completed, work will begin with AT&T and Verizon to establish line transfer procedures. NOMAD- Work continues on policies related to the use. When the devices were started up in the beginning of July, it was discovered that the updated firewall that was installed was not allowing the devices to connect to the VPW. Deputy Director Kilmon worked with Motorola and IT all month to get it fixed and the NOMAD device was able to be used during Pony Penning, working as expected. Phone Issues- Our solution to transfer lines to an alternative number at the NCSO was successful, with no reported issues since making the change. We continue to transfer calls to NCSO using the alternative line that is recorded, due to awaiting a disposition on their opened ticket with their vendor. First Due- Station 10 has requested to utilize a reporting software called “First Due”, similar to ESO and Image Trend. They have been advised of the costs associated (a one-time set-up fee with no on-going costs) with initiation of this service with our CAD vendor, but have not yet advised they are ready to move forward. It was asked if there is an additional workload with managing different integration wants to which the answer was yes and it was directed that it is on our radar to eventually address, as needed. Kitchen- The kitchen remodel is complete. A few adjustments were made to the restroom door and ACPW came by and verified that the wiring in the ceiling had been lifted off the tiles. There was a recent issue with the newly installed water line leaking between the restroom and the kitchen; the issue has been corrected. Staff- One of our staff members inquired about having monthly staff engagement activities outside of the workplace. A blowing night was organized in mid-July and we had six staff members and their families attend. It was a good time and there are plans to organize another gathering next month.

ESVARRS: Deputy Director Kilmon then turned the meeting back over to Director Flournoy to provide an update on the ESVARRS project. Portables- There has been no change; there are locations where portable radio coverage inside is marginal. Overall solid outdoor portable coverage was expected and is occurring however, there are some areas that have been noted as marginal outdoor system coverage. o-Das- The final design is complete and final pricing determined; we are awaiting an agreement on the contractual documents. Funding- Accomack County has transferred the USDA Grant money to Northampton County Finance. The final invoice from Williams Communications was received. Time is being devoted to securing the needed long-term maintenance/support for the microwave system. The control station at the Eastville Police Department was removed, with future antenna removal plans. We are working with the Town of Eastville to ensure we receive any mobile radios removed from vehicles and any portable radios no longer needed. Interoperability- Additional effort between state LE radios and ESVARRS talk groups continues. It's understood all local assigned VSP radios and most local VMRC radios have been programmed with the primary talk groups for ACSO, NCSO, CPD, and several other interoperability talk groups. The Federal Wildlife Officers and the National Park Service now have the ESVARRS system capabilities. Other- Dragon Force is now being used at the ESVA 9-1-1 Center as needed; it was included in the last in-service training for our staff, coordinated by Supervisor Hodgson. Work continues with CPD, ACSO, and NCSO on access/use/training for the Exacom logging recorder. At the Craddockville Site, the old shelter is now powered from the ESVARRS shelter power. There have been no changes to the efforts on other ESVARRS features/applications, such as BeOn and Wi-Fi use, or the fact that ESVA 9-1-1 staff are still heavily involved in trouble-shooting.

A motion to approve the Director's report was made by Vice-Chairman AJ Ferebee with a second from Commissioner Ben Byrd. There were no oppositions and the motion was carried.



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ACTION ITEMS:

A. One-Time Compensation – ESVA 9-1-1 Director

9-1-1 Commission approval was requested for the \$5,000 one-time compensation/bonus for the 9-1-1 Director position based on the two most recent performance evaluations, conditioned on a go-live of the ESVARRS system.

A motion to approve this action item was made by Commissioner Donald Hart with a second from Commissioner Adam Zeiger. There were no oppositions and the motion was carried.

B. IRS Mileage Rate Change (mid-year 2026)

Approval was requested to follow the IRS and Northampton County, adopting the mid-year mileage rate change.

A motion to approve this action item was made by Commissioner Donald Hart with a second from Commissioner Adam Zeiger. There were no oppositions and the motion was carried.

CONSULTANT'S REPORT:

Consultant Chandler reported that in addition to his routine items of reviewing correspondence and e-mails and updating the ESVA 9-1-1 website, he was involved in a few ESVARRS meetings.

A motion to accept the 9-1-1 Consultant's report was made by Vice-Chairman AJ Ferebee with a second from Commissioner Greg DeYoung. There were no oppositions and the motion was carried.

CHAIRMAN'S REPORT:

Chairman McCready expressed a thank you for ESVA 9-1-1 staff involved in Pony Penning efforts.

OTHER BUSINESS:

There was no other business at this meeting.

PAYABLES:

A motion to pay the bills was made by Commissioner Adam Zeiger with a second from Commissioner Mike Mason. There were no oppositions and the motion was carried.

ADJOURNMENT:

Vice-Chairman AJ Ferebee made a motion to adjourn the meeting with a second from Commissioner Adam Zeiger. There were no oppositions and the meeting was adjourned by at 18:09.

Respectfully Submitted,

Katie Brewster, *ESVA 9-1-1 Supervisor/ Recording Secretary*