



Minutes of the Eastern Shore of Virginia 9-1-1
September Commission Meeting
Thursday, September 25th, 2025 @ 1730 hours
Northampton County Board Chambers – Eastville

COMMISSIONERS PRESENT: Bill McCready, *Chairman, Atlantic Volunteer Fire Company*
AJ Ferebee, *Vice-Chairman, Captain, Northampton County Sheriff's Office*
Jeff Renas, *Area 31 1st Sergeant, Virginia State Police*
Ben Byrd, *Wachapreague Volunteer Fire Company*
Donald Hart, *Accomack County Board of Supervisors*
Greg DeYoung, *Northampton County Department of EMS*
Charlie Kolakowski, *Northampton County Administrator*
Mike Mason, *Accomack County Administrator*
Kenny Reese, *Sergeant, Accomack County Sheriff's Office*
Jeff Parks, *Accomack County Board of Supervisors*
Adam Zieger, *Eastville Volunteer Fire Company*

OTHERS PRESENT: Scott Chandler, *ESVA 9-1-1 Consultant*
Jeff Flournoy, *ESVA 9-1-1 Director*
Krista Kilmon, *ESVA 9-1-1 Deputy Director*
Katie Brewster, *ESVA 9-1-1 Supervisor/ Recording Secretary*

COMMISSIONERS ABSENT: Ernest Smith, *Northampton County Board of Supervisors*

REMOTE PARTICIPATION: None

OTHERS ABSENT: None

CALL TO ORDER: Chairman Bill McCready called the meeting to order at 17:30.

INVOCATION: Commissioner Donald Hart delivered the opening invocation.

PLEDGE OF ALLEGIANCE: Chairman Bill McCready led the reciting of the Pledge of Allegiance.

PUBLIC PARTICIPATION: There was no public participation at this meeting.



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MINUTES:

A motion to accept the minutes from the August 2025 Commission Meeting was made by Commissioner Donald Hart with a second from Commissioner Ben Byrd. There were no oppositions and the motion was carried.

CONSENT AGENDA: There was no consent agenda items at this meeting.

BUDGET REPORT:

The FY25 budget was not included however, it is likely that the final budget will be completed by the next meeting. For FY26, there were no anomalies or concerns for our revenue coming in or expenditures.

A motion to approve the budget report was made by Commissioner Greg DeYoung with a second from Commissioner Adam Zieger. There were no oppositions and the motion was carried.

DIRECTOR'S REPORT:

Operations: Staffing- All eleven F/T 9-1-1 CO positions are filled and all released. We have four P/T CO's, with one on a medically related extended leave of absence. An update on this employee was provided by Deputy Director Kilmon. Facility- There are numerous facility items to be done this year by Accomack County Public Works. Resolution/Charter- It is understood that Accomack County BOS approved changes to the 9-1-1 Commission's Resolution/Charter and that Northampton County BOS has scheduled a public hearing for October 14th, 2025. It was clarified that the language was approved but not the ordinances as of yet – that meeting is also scheduled for some time in October 2025 for Accomack County. The staff of the 9-1-1 Commission continue to only have the 3% salary increase in FY26, with the full 9% increase being deferred. Station 7 Siren- Based on direction from the 9-1-1 Commission at the July 2025 Commission Meeting, activity related to this request has been discontinued and is now understood will be managed by Accomack County Emergency Management. This has been communicated to all appropriate persons. Other- Efforts to complete the annual FOIA officer training requirements are ongoing by Director Flournoy and Supervisor Hodgson.

Radio Infrastructure: A spare 250W power amplifier was ordered and we are awaiting an additional part. There have been continued issues with Channel 5 and recent issues with Channel 2, likely caused by the recent storm. Director Flournoy then turned the meeting over to Deputy Director Kilmon to provide her report.

Deputy Director Report: ECW- The ticket related to stuck calls remains open without any movement, but has been promoted to development. The ticket related to ACSO transfers has been closed due to AT&T not being able to find the calls and deciding that the issue has self-resolved. If the issue happens again, a new ticket will be created. Dispatch Failsafe- Efforts continue with this project. The representative we have been working with has reached out to schedule another update meeting to evaluate the product; we are currently working on setting a date and time for that in the coming weeks. Premises- Supervisor Brewster has begun the August premise verifications and is still awaiting a few stations for completion. 9-1-1 B/U Center/Relocation- Verizon has completed the work to run the new lines to the equipment. The IT director has ordered the cables needed and will complete that work himself. NOMAD- Deputy Director Kilmon has successfully tested one of the NOMAD devices and was able to answer and make calls. The second device was unable to be tested due to configuration issues, but that has since been resolved with plans to have the test complete prior to the next



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9-1-1 Commission Meeting. ESVARRS- Deputy Director Kilmon has completed several ESVARRS related tasks over the last several weeks, including: scheduling of console user training, scheduling of radio user training, configuration of 9-1-1 Symphony consoles, configuration of ACSO Symphony consoles, driving for coverage testing, and other duties. Deputy Director Kilmon then turned the meeting over to Director Flournoy to provide an update on the ESVARRS project.

ESVARRS:

Funding- There have been no changes to funding. The next drawdown request from a recent L3 Harris invoice will be made once the ASAP platform is back available. Accomack County was awarded a USDA Grant for radio dispatch console expenses and we are awaiting Accomack County Finance to move forward with reimbursement. Interoperability- NASA/WFF staff have been recently re-engaged regarding interoperability solutions. It had been understood that NASA/WFF would be responsible for covering any costs associated with subscriber radios, however not sure this continues to be accurate. Focus has continued towards ISSI planning the Worcester County. The anticipated ISSI with the City of Chesapeake is no longer being implemented, at the direction of the City of Chesapeake. This will not affect hospital communications or ORION use.

Installations- Portable radio chargers are expected to start being installed in mid-October 2025. L3 Harris- Amendment 1 and Amendment 5 were executed by L3 Harris and ESVA 9-1-1 on May 15th, 2025. As part of the revised system design, L3 Harris has overall completed the efforts. RF Sites- At the Eastville VSP site, work from Amendment 5 is overall complete. The security camera remains to be installed. At the Belle Haven site, work from Amendment 5 is overall complete, except the microwave dish radio for connectivity to the Craddockville site and the generator. At the Craddockville site, work from Amendment 5 is overall complete, except the addition to the microwave dish which is occurring prior to cutover. The interference issues observed by L3 Harris in early August 2025 were resolved however, ESVA 9-1-1 continues to await a formal overview. At the Accomac, Mappsville, and Chincoteague sites, work from Amendment 5 are complete. L3 Harris has completed the FCC license changes needed at the initial five RF sites and the new Belle Haven RF site.

Current Timelines- The timeline for cutover to ESVARRS system is late 2025 and continues to appear reasonable based on the recent information and progress from L3 Harris. Immediate project timelines include the following: continue radio installations and punch-list work, complete additional formal testing of equipment, program portable radios, complete system wide coverage testing, finalize pager programming, and continue efforts on other critical aspects of ESVARRS. Coverage testing- System wide coverage testing began September 8th and concluded September 25th. Testing was overall successful and is expected ESVARRS will pass the coverage requirements for all aspects of testing (light-building, portable outdoor, portable waterway). This was a notable and involved process which included great commitment from the following: L3 Harris, CTA Consultants, and ESVA 9-1-1. Additional assistance was provided by Northampton County, ACSO, DWIF, USCG, and a charter board from Tangier. While some tiles were inaccessible, is estimated to have a coverage percentage of 97-98%. Trainings- Mobile/Portable radio programming training completed by RRSMLewis and Consultant Chandler September 23rd-25th. Numerous sessions scheduled for September 29th-October 1st for dispatch console user training. Radio user train-the-trainer sessions scheduled for September 26th-29th. Radio user training is planned for the week of October 27th and week of November 3rd. Cutover- Is planned for the week of December 1st, 2025 but will not occur until appropriate. NCPS- Following their own schedule for installations, programming, and training. Other- The configuration of TGID paging from the consoles remained an immediate focus for ESVA 9-1-1. There have been recent additional discussions on system



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bypass planning. Additional effort has continued toward finalizing dispatch console configurations. The 9-1-1 Supervisors are devoting additional time toward efforts related to the implementation and maintaining of ESVARRS. L3 Harris has had ongoing effort to integrate the ESVARRS system into the new Exacom logging recorder. Change Order- There is one change order to report; additional costs related to the use of Dragon Force (the product planned to be used by the dispatch centers to display the GPS location of radios) for approximately \$21,000.

Discussions: Chairman Bill McCready brought up a discussion of the insurance responsibilities of the infrastructure vs. the device. Chairman Bill McCready and Commissioner Jeff Parks agreed there should be some sort of accountably tracking of the train-the-trainer. Both of these topics still have further items within to define.

A motion to approve the Director's report was made by Vice-Chairman AJ Ferebee with a second from Commissioner Adam Zieger. There were no oppositions and the motion was carried.

ACTION ITEMS: There were no action items at this meeting.

CONSULTANT'S REPORT:

Aside from his routine duties of updating the ESVA 9-1-1 website, correspondence reviews and emails, he has also been heavily involved in the ESVARRS project. He has attended several weekly project reviews, the monthly project review, the personality review, subscriber installation payment calculations, demo and meeting on Dragon Force, creating a draft mapping needs overview, ordered cases and holsters for unification pagers, and more.

A motion to accept the 9-1-1 Consultant's report was made by Commissioner Donald Hart with a second from Commissioner Jeff Parks. There were no oppositions and the motion was carried.

CHAIRMAN'S REPORT: Chairman McCready expressed his thanks to all involved with the ESVARRS project for their ongoing effort and extra work.

OTHER BUSINESS: There were no other business items at this meeting.

PAYABLES: *A motion to pay the bills was made by Vice-Chairman AJ Ferebee with a second from Commissioner Greg DeYoung. There were no oppositions and the motion was carried.*

ADJOURNMENT: *Vice-Chairman AJ Ferebee made a motion to adjourn the meeting with a second from Commissioner Kenny Reese. There were no oppositions and the meeting was adjourned by at 18:15.*

Respectfully Submitted,

Katie Brewster, *ESVA 9-1-1 Supervisor / Recording Secretary*